

school cottages

quality bed & breakfast and self-catering

TERMS AND CONDITIONS: Self-catering Cottage

Bookings

Telephone and email reservations are accepted and held for seven days pending receipt of a £200 deposit for week-long bookings or the equivalent of one night's stay for shorter breaks. The balance is due one month prior to arrival. Please note that all deposits are non-refundable.

Arrival Times

Check-in is available between 4pm and 8pm. Earlier/later check-in may be possible by prior arrangement. As we are not a hotel we do stress that arrival at School Cottages is strictly by appointment only.

Departure Times

For the convenience of incoming guests, we require the cottage to be vacated by 10.00am on the day of departure.

Cancellation

In the event of a cancellation, we will endeavour to re-let the cottage. If we re-let the cottage we will refund monies paid less the deposit, which is non-returnable and non-transferable. It is strongly recommended that you arrange appropriate insurance cover.

Payment

We accept payment by cash, cheque (payable to 'School Cottages') credit or debit card. Payments by credit card carry a 2.0% surcharge.

Damage

In the event of damage to the property, we reserve the right to charge to replace, repair or professionally clean the item concerned. There will be a charge of £15.00 for lost keys.

Hirer's Responsibilities

The hirer is responsible for the property and is expected to take all reasonable care of it. The hirer undertakes to leave the cottage, furniture and equipment clean and tidy at the end of the hire period.

Non-Smoking Policy

In the interest of comfort and safety of our guests, we operate a strict 'Non-Smoking' policy. In the event of non-compliance, guests will be asked to leave without a refund. A charge of £50 may also be levied for professional cleaning. Ashtrays are provided for external use only.

Number of Guests

The maximum number of guests (excluding cots) is four people. An extra guest may only be accommodated by prior arrangement.

Visitors

Visitors are welcome but as School Cottages is our home, please let us know if you invite friends. Please note that there is only **one parking space** allowed for the cottage but there is ample parking on the road.

Liability

While every effort is made to ensure the safety of guests, the cottage and grounds are used entirely at guests' own risk. No responsibility is accepted for loss or damage to guests' own property.

We reserve the right to decline accommodation and to demand immediate withdrawal of any persons behaving in a manner detrimental to the property or the comfort of guests.

In the event that we are unable to provide the cottage as stated, liability is restricted to the return of all monies paid.

Pets

Pets are allowed on the strict understanding that they are kept under control, kept on a lead in the garden and not left unsupervised in the cottage. We ask that they are not allowed to climb on beds or soft furnishings. Any fouling of grass or gravel etc. must be cleared up without delay. A charge of £10 is made to cover the increased cost of cleaning. Any damage caused by pets is the legal responsibility of the hirer.

VAT

We do not charge VAT.